

Cancellation Policy 2023

MAD-ID will be reimbursed for any out-of-pocket costs expended prior to cancellation, including non-refundable deposits, items purchased and similar costs.

MAD-ID will provide refund requests based on the following:

Sponsorships:

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|--------------------------------|---------------------|
| Sept 2022 – Feb 10, 2023: | 75 % refunded |
| Feb 11, 2023 – March 10, 2023: | 50 % refunded |
| March 11, 2023 – forward: | No refunds provided |

Attendee Meeting Materials:

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|--------------------------------|---------------------|
| Sept 2022 – Feb 10, 2023: | 75 % refunded |
| Feb 11, 2023 – March 10, 2023: | 50 % refunded |
| March 11, 2023 – forward: | No refunds provided |

Exhibit Booths/Theater:

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|--------------------------------|---------------------|
| Sept 2022 – Feb 10, 2023: | 75 % refunded |
| Feb 11, 2023 – March 10, 2023: | 50 % refunded |
| March 11, 2023 – forward: | No refunds provided |

Advertising:

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|--------------------------------|---------------------|
| Sept 2022 – Feb 10, 2023: | 75 % refunded |
| Feb 11, 2023 – March 10, 2023: | 50 % refunded |
| March 11, 2023 - forward: | No refunds provided |

Satellite Symposium:

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|----------------------------|---------------------|
| Up to Dec 31, 2022: | 90 % refunded |
| Jan 1, 2023 – Feb 3, 2023: | 50 % refunded |
| Feb 4, 2023 – forward: | No refunds provided |